


HAWAIIAN AIR CARGO - SHIPPING REQUIREMENTS CHECKLIST		YES	NO	N/A
General Requirements				
Is my pet 8 weeks of age or older and weaned off the mother?				
Do I have an original health certificate from a licensed veterinarian dated no more than 10 days from my shipping date if my pet is traveling from Hawai'i to the mainland? (e-Certificates are acceptable)				
Do I have an original health certificate from a licensed veterinarian dated no more than 14 days from my shipping date if my pet is traveling from the mainland to Hawai'i? (e-Certificates are acceptable)				
Have I verified whether proof of rabies vaccination is required? (Can be noted on the health certificate)				
If my pet is traveling from the mainland to Hawai'i, does it have a microchip and related documentation?				
If my pet is traveling from the mainland to Hawai'i, have I reviewed the State of Hawaii Animal Quarantine website for all requirements? https://hdoa.hawaii.gov/ai/aqs/aqs-info/				
Have I made plans to have my pet fed and watered at least 4 hours prior to me dropping it off at the cargo facility?				
Note: Shipping charges must be pre-paid at time of tender using acceptable forms of payment (No cash)				
Station Hours of Operation				
Have I reviewed the station's Cargo facility address where I will be tendering? Locations & Hours (hawaiianaircargo.com)				
If my pet is traveling within the Hawaiian Islands, will I be ready to tender and checked in no later than 90 minutes prior to departure? (It is recommended to arrive to the Cargo facility at least 2 hours prior to departure)				
If my pet is traveling to/from the Continental US or Australia/Auckland, will I be able to tender and check in no later than 3 hours prior to departure? (Applies to direct Hawai'i to/from mainland flights only. For pets from Australia/Auckland, please contact a Hawaiian General Sales Agent in those countries: Locations & Hours (hawaiianaircargo.com) It is recommended to arrive to the Cargo facility at least 4 hours prior to departure.				
Temperature Requirements				
On the expected shipment date, are the outside temperatures between 45° F and 85° F (7° C - 29°) degrees at the origin, connection, or destination station? (It is recommended temps be monitored daily for any changes)				
For temperatures below 45° F, do I have a Letter of Acclimation or Acclimation Certificate from my veterinarian specifying what temperature (down to 20° F) my pet is safe to travel in? (Acclimation may be part of the Health Certificate)				
Kennel Requirements				
Is my kennel rigid plastic or metal (not collapsible or all wire)?				
Does my kennel have metal bolts with rigid plastic, nylon, or metal nuts along all 4 sides to secure the kennel in place?				
Have I confirmed the kennel has one access door? (Cannot be located on the top, must be metal – plastic not permitted)				
Does the kennel have ventilation on all 4 sides?				
Does my kennel have a food and water dish? (Together or separate – attached and accessible from outside)				
Is my kennel leak-proof with absorbent material in place?				
Is my kennel free of any homemade modifications such as added ventilation holes, drilled holes for hardware, etc.? (Kennels must not be modified from the manufacturers design)				
Do I have a small bag of food available to be taped to the top of the kennel? (Recommended)				
Is my kennel free of any offensive odors and clean?				
If my kennel is more than 28” inches in height, have I verified the aircraft type can accept the size?				
Kennel Fitting				
Do I have the correct kennel size that allows my pet to stand, sit, turn, and lie down in a natural manner?				
Does the kennel allow for at least 3 inches of space from the top of the head (or ears for pointed ear pets) to the kennel ceiling and at least 3 inches from the nose to the front door when standing inside?				
If my pet is a snub-nose breed, do I have a kennel that's one size larger than its normal kennel size (At least 4 to 5 inches of space from the top of the head to the ceiling and 4 to 5 inches from the nose to the front door)?				
NOTE: It is recommended the kennel and pet be brought to the Cargo Facility in advance of the shipping date whenever possible for a pre-inspection. Snap-top style kennels are not permitted unless they are secured in place with hardware along all 4 sides (Metal bolts with rigid plastic, nylon, or metal nuts).				
NOTE: If you answered NO to any of the above, you do not meet the airline's requirements to ship. Please reach out to an airline Cargo representative to learn more.				