



Aloha,

We are pleased to provide important updates and details on the rollout of our HA Channel+ program.

First, we revised the implementation date of our legacy channel modifications from April 1st, 2022 to May 31st, 2022. Hawaiian is making this timing change to allow business partners more time to make the technical adjustments required to accurately process the modifications and complete testing.

Secondly, our Distribution Cost Recovery Surcharge (DCRS) for U.S. points of sale will be USD \$7.00 for each ticketed segment. Effective May 31st, the DCRS fee will be applied in the legacy channels as a YR fee. For example, a single DCRS fee of \$7.00 would be collected for a one way LAX-HNL trip and for a LAX-HNL-OGG-HNL-LAX round trip itinerary the total DCRS fee would be \$28.00 for the four segments. There is no DCRS for points of sale outside the U.S. at this time, but we reserve the right to update the DCRS periodically.

Hawaiian Airlines is most appreciative of our partners and their efforts to prepare for this change and especially those who have connected to a channel that has our HA Channel+ content. As a reminder, agencies who connect to a channel that supports the HA Channel+ program will be able to access all of Hawaiian's published fares and air ancillaries, including all Neighbor Island fares. Agencies can access HA Channel+ via HA Connect Approved Partners, the HA Connect NDC API or by accessing the Hawaiian Airlines Partner Portal. You can find out more details on HA Channel+ or sign up for access at <https://haconnect.hawaiianairlines.com/s/ha-channel-plus>.

Thank you again for your partnership and please do not hesitate to reach out with your questions.

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